



*Computer and server
IT support services.*

Expert support when you need IT.

Most people have experienced the frustration of broken Internet access, slow running servers and unreliable desktop computers. When you're running a business the last thing you want is for your technology to slow things down.

At York Data Services, we provide a comprehensive IT support service to assist you whatever your requirements are. Our friendly team are on-hand to resolve all your IT issues from fixing faulty hardware to setting up printers.

Tailored IT Support



With help from York Data Services you can protect your business from small hiccups to larger scale incidents and help to ensure your business continuity. Our vast knowledge of IT systems and services means we can quickly resolve your issues and offer you full guidance with a tailored IT support package that will be right for your business.

Remote IT Support

Even if your office is based further afield you can still take advantage of our IT support services.

We have remote access technology to fix many of your problems from our IT support desk so you can receive the same expert service as our on-site clients.



Friendly IT support.

We understand that computers and technology can sometimes be frustrating. If you have a query about any aspect of your technology or your IT support services then simply give us a call. We're happy to help you so you can experience firsthand the benefits of having a friendly IT support team on call so you can focus on successfully running your business.



Expert IT Support

At York Data Services our expert team have many years of experience supporting all types of businesses with their IT needs. Our dedicated team understand how costly and time consuming interruptions to your connectivity, desktop computers and servers can be. For that reason we've developed a pre-emptive monitoring and maintenance system so that the majority of issues can be identified before they become a problem.

What next?

York Data Services is committed to providing you with a fast and dependable IT support service that could transform your business. From network support to remote backup and disaster recovery, we have a flexible IT support solution to meet every budget and timescale. Rather than offering you a preset IT support package, we work with you to tailor an IT service to fit your needs.

By working with you, we'll highlight possible areas for improvement. Less downtime and better IT support delivers benefits to all areas of your business and frees up the most precious resource you have; time.

York Data Services is a recognised name you can rely on to support your business for a successful future.

Geek speak.

There's no point hiding from IT. Here we explain some of the technical jargon you have probably come across but may not be quite sure what it exactly meant. If you have a technical question, email us at:

info@yorkdataservices.com

Broadband

A generic term for a digital Internet connection usually supplied over copper cables from your local telephone exchange.

Co-location Hosting

Sharing of the physical server hosting space with other individuals or companies.

Fibre optic broadband

The fastest possible broadband available which uses pulses of light to transmit data at speeds up to 2.5Gbps (this is approximately 300 times faster than standard broadband!)

Firewall

A system designed to prevent unauthorised access to or from a private network. Often combined into a single edge-of-network device such as a Router.

Router

A network device that forwards packets from one network to another. This is usually the box that connects your network of office servers and computers to the Internet.

Shared Hosting

Sharing of a single server with other individuals or companies wishing to use similar services e.g. website hosting.

Why choose York Data Services?

York Data Services has grown to become one of Yorkshire's leading business ISP's. By working with the UK's largest infrastructure providers, we supply high speed Internet connectivity from 137 locations nationally. As a natural progression from providing businesses with high speed Internet access, we extended our own support service to cover that of our customers' servers and desktop computers. Our entire service, from Internet connection through to the final computer configuration, has been designed with flexibility in mind for you and your business.

We cater for both large and small businesses and we are able to work alongside any existing features that are already installed. Both small and large businesses can benefit from our flexible pricing structure so you only need to buy the services you require.



Our highly skilled network, server and desktop support engineers are on call to provide you with expert, hands on cover when you need it.

With our carefully managed Internet connections and purpose built support desk environment we are confident that we will be able to exceed your expectations from an IT support provider.

The next step

With York Data Services you can benefit from a completely managed IT support service to meet your own unique business requirements.

If you would like to discuss our IT support services further then please contact us. We would be more than happy to show you how our services can work to support you.